

Terms & Conditions

CREATIVE KEYS STUDIO

14 Chatswood Drive
Anglesea 3230

Phone 0450 782 592



Creative, fun and engaging piano & keyboard lessons to for all ages.

Welcome!

Thank-you for your interest in Creative Keys Studio where we are dedicated to opening up the world of music to anyone who is interested in embarking on a piano or keyboard journey of musical discovery.

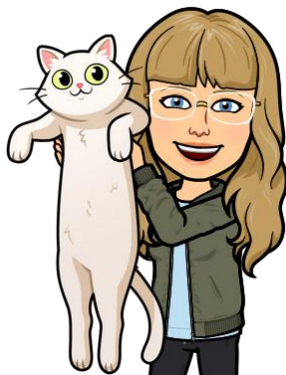
At Creative Keys all students learn how to read and create music by engaging with a range of contemporary resources and strategies to transform them into life-long, well-rounded, confident musicians.

Budding musicians receive clear guidance on how to develop the most effective practice strategies to ensure consistent improvement and the achievement of their personal musical goals.

Please don't hesitate to contact me for information on lesson availability and tuition fees.

Happy playing and keep practicing from.

Joanne
(Victorian Registered Teacher)
(& Molly the cat)



Lessons and Fees

Lesson Times & Fees

Weekly lessons are conducted in 8 week blocks during the school term and are 30 or 45 minutes in duration.

There is an annual Materials and Performance Fee to cover the cost of all resources and participation in the Studio's Trio Concerts, Soirees and Annual Spring Concert.

Term fee invoices are emailed at the beginning of each term. Accounts are asked to be settled within 14 days.

Creative Keys Studio reserves the right to withhold tuition where payment has not been received by the due date.

Lesson Cancellation

As of Term 1, 2022, it will no longer be possible for me to accommodate make-up lessons. If a student misses a lesson, provided 24 hours notice is given, students have the option of:

- Participating in a Zoom lesson at their usual lesson time or
- Forwarding me video or audio recordings for feedback

If less than 24 hours cancellation notice or no cancellation notice is provided, the lesson fee will be forfeited and no alternative lesson options will be available to the student.

Please keep this policy change in mind of you intend to take holidays during the term. Lesson times cannot be held to accommodate long periods of absence.

Terms & Conditions

CREATIVE KEYS STUDIO

14 Chatswood Drive

Anglesea 3230

Phone 0450782592

Lessons and Fees cont..

Lesson Cancellation Cont ...

Creative Keys Studio reserves the right to cancel a student's enrolment when a student has not attended 2 consecutive lessons, provided no lesson cancellation notice and not submitted their term fee payment.

In the event that Creative Keys Studio cancels a lesson, a rescheduled lesson will be organised at a mutually convenient time.

Extreme and Code Red Days

Lessons will be canceled and re-scheduled at a mutually convenient time on days of Extreme and Code Red Fire Rating.

Covid-19 Measures

The following positive health measures will be in place to minimise the spread of Covid-19:

- hand washing before lessons
- disinfection of keyboards between lessons
- masks to be worn or not as per Government regulations
- social distancing as far as possible

If a student is feeling unwell they are asked not to attend a face-to-face lesson but rather organise an online Zoom lesson.

During lock downs lessons will be conducted via Zoom. Lesson cancellation terms apply.

General

Parent and Sibling Attendance

Parents are welcome, but not required, to attend piano lessons. Detailed lesson follow-up is forwarded to all families/students after every lesson outlining the completed lesson activities and home practice suggestions for the coming week.

Siblings are welcome to attend with parents. There is limited space in the Studio to accommodate too much movement.

Drop Off and Pick Up

As far as possible, please ensure that students are collected from the front door of the Studio at the end of their lesson. Only limited care can be provided after the lesson time has finished.

Creative Keys Studio takes no responsibility for students once they have left the front door of the premises.

Contact Details

Please ensure all contact details are kept up to date and phone contacts are available during lesson times in the event of an emergency.

Eating in the Studio

Food, chewing gum and drinks are not permitted in the Studio.

Safety

At Creative Keys Studio safety is a priority. Creative Keys Studio accepts no liability or responsibility for any injury sustained by a student that arises from participation in any activity connected with Creative Keys Studio.

Creative Keys Studio accepts no liability or responsibility for any injury sustained by parents/guardians or sibling/s waiting at the Studio during piano lessons.

These terms and conditions are subject to change at Creative Keys' sole discretion. Amendments will be updated on the Piano Lessons in Anglesea Website.

