

Terms & Conditions

CREATIVE KEYS STUDIO

14 Chatswood Drive

Anglesea 3230

Phone 0450 782 592



Creative Keys Studio

Creative, fun and engaging piano & keyboard lessons to for all ages.

Welcome!

Thank-you for your interest in Creative Keys Studio where we are dedicated to opening up the world of music to anyone who is interested in embarking on a piano or keyboard journey of musical discovery.

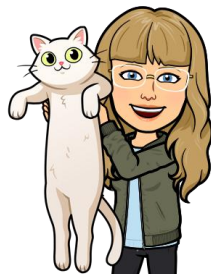
At Creative Keys all students learn how to read sheet music, improvise, arrange and compose by engaging with a range of contemporary resources and strategies to transform them into life-long, well-rounded, confident musicians.

Budding musicians receive clear guidance on how to develop the most effective practice techniques to ensure consistent improvement and the achievement of their personalised musical goals.

Please don't hesitate to contact me for information on lesson availability and tuition fees.

Happy playing and keep practicing from.

Joanne
(Victorian Registered Teacher)
(& Molly the cat)



Lessons and Fees

Fees

Weekly lessons are conducted during the school term and are 45 or 60 minutes in duration.

Term fee invoices are emailed at the beginning of each term and accounts are asked to be settled within 14 days.

Creative Keys Studio reserves the right to withhold tuition where payment has not been received by the due date.

Make-Up Lesson Bonus

As family support of the Studio is valued, students can access up to 2 make-up lessons per year. These will be scheduled at a mutually convenient time, usually during school holidays, if 24 hours lesson cancellation notice has been provided. No written lesson follow-up is provided for make-up lessons.

Covid-19 & Studio Positive Health Measures

The following positive health measures will be in place to minimise the spread of Covid-19:

- hand washing before lessons
- disinfection of keyboards between lessons
- masks to be worn by students over 12 yrs
- social distancing

If a student is feeling unwell they are asked not to attend a face-to-face lesson but rather organise an online Zoom lesson. Make-up lesson conditions apply.

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Lessons and Fees cont..

Lesson Cancellation

If a student does not attend their scheduled lesson, lesson fees will be forfeited in the event that 2 make up lessons have been accessed during the year, or if less than 24 hours lesson cancellation notice has been provided.

Creative Keys Studio reserves the right to cancel a student's enrolment when a student has not attended 3 consecutive lessons, with no lesson cancellation notice or receipt of term payment .

In the event that Creative Keys Studio cancels a lesson, a rescheduled lesson will be organised at a mutually convenient time.

Extreme and Code Red Days

Lessons will be canceled and re-scheduled at a mutually convenient time on days of Extreme and Code Red Fire Rating.

Parent and Sibling Attendance

Parents are welcome, but not required, to attend piano lessons. A lesson follow-up snapshot and online Practice Book is forwarded to all families/students after every lesson to outline the completed lesson activities, student level of achievement and home practice suggestions for the coming week.

Siblings are welcome to attend with parents. There is limited space in the Studio to accommodate too much movement.

Drop Off and Pick Up

As far as possible please ensure that students are picked up from the front door of the Studio at the end of the lesson. Only limited care can be provided after the lesson time has finished.

Creative Keys Studio takes no responsibility for students once they have left the front door of the premises.

General

Please ensure all contact details are kept up to date and phone contacts are available during lesson times in the event of an emergency.

Food, chewing gum and drinks are not permitted in the Studio.

At Creative Keys Studio safety is a priority. Creative Keys Studio accepts no liability or responsibility for any injury sustained by a student that arises from participation in any activity connected with Creative Keys Studio.

Creative Keys Studio accepts no liability or responsibility for any injury sustained by parents/guardians or sibling/s waiting at the Studio during piano lessons.

These terms and conditions are subject to change at Creative Keys' sole discretion. Amendments will be updated on the Piano Lessons in Anglesea Website.